

# Raymond M. Amador, MBA, PMP

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Experienced program manager with process improvement influence

- Over 13 years of experience in consumer electronics industry combining engineering and business background to successfully manage programs for engineering, supply chain and business operations.
- Proven ability to identify customer requirements, gain stakeholder approval, establish scope, create and manage project schedules, coordinate problem-solving efforts, and communicate project risk for many technical projects.
- Influence revisions of product development process (PDP) incorporating multiple initiatives into milestone checklists: product lifecycle management, program headcount process, and wireless system readiness.

## PROFESSIONAL EXPERIENCE

**Amazon Lab126 (2010-Present) | Cupertino, CA**

### Senior System Engineering Program Manager (2014-Present)

- Overall system program manager for an innovative consumer electronics product coordinating cross-functional teams spanning all disciplines in various geographical regions.
- Own and facilitate weekly core team meetings, weekly leadership status reports and all major product development milestone reviews following checklist criteria to ensure all critical dependencies are met.
- Engage with factory in Asia to prepare, plan and communicate material, assembly and test readiness.
- Balance overall program budget and manage key decisions while weighing tradeoffs that impact total cost per unit.
- Inspire teams to identify risk with documented contingency plans that aligns critical path milestones in order to achieve an early time-to-market program schedule integrating hardware, software, compliance, services, and accessories.
- Work with functional managers on scope of work and resource needs and escalate risks of vacancies as needed.

### RF Engineering Program Manager (2013 to 2014)

- Responsible for planning, executing and monitoring Amazon's FirePhone hardware development and testing deliverables across the WAN RF hardware, firmware, and antenna engineering teams.
- Coordinated root cause assessments and risk impact analysis across cross-functional teams related to RF and Antenna.
- Tracked and reported issues/bugs while working with supplier and internal teams to collaborate towards resolution.

### Supply Chain Program Manager (2010-2013)

- Visionary in defining ways to leverage existing databases to track, plan and report supplier qualification activities.
- Member of change control board for any changes to approved vendor list and product costing.
- Revised the supplier performance scorecard and review tools that leveraged cross-functional stakeholder input.
- Developed a simulation model in Excel to support what-if scenarios for manufacturing tooling and NRE costs.
- Defined requirements for a business metric dashboard for supplier qualification.
- Negotiated cost and terms for our employee commuter shuttle pilot program and multiple company offsite events.

**Nokia, Inc., (2002-2010) | San Diego, CA**

### UMTS and CDMA Operator Approval Test Engineer (2002-2010)

- Improved test time 14% by simplifying training and creating process documents that highlight best practices.
- Reduced report generation time 8% by designing the requirements for post-processing software tools.
- Managed the maintenance and troubleshooting efforts for all test equipment within the product integrity group.
- Saved \$700,000 through an innovative test fixture concept while building strong relationships with vendors.
- Reduced testing redundancy by 20% by applying tools learned through Six-Sigma Green Belt training.
- Project manager of a five person SW development team creating an innovative calibration and reliability tool

## PROFICIENCIES

- Customer focused problem solving
- Identifying pain as opportunity
- Lean process improvement
- Simplifying complex solutions
- Effective communication
- Attention to detail

## TOOLS

- Microsoft Office, Project, Visio, SharePoint, OneNote
- Excel (pivot tables, conditional formatting, and formulas)
- Atlassian Confluence and JIRA Dashboards
- Oracle Agile Product Lifecycle Management

## EDUCATION

### **Master of Business Administration (May, 2009)**

San Diego State University

Emphasis: New Product Introduction

### **Bachelor of Science in Electrical Engineering (June, 2002)**

University of California, San Diego

Emphasis: Wireless

## CERTIFICATIONS

### **Project Management Professional (PMP) (March, 2014)**

Project Management Institute (PMI)

### **Lean Bronze (October, 2013)**

Society of Manufacturing Engineering (SME)

### **Code Division Multiple Access (CDMA) Engineering (June, 2005)**

University of California, San Diego Extension